**Appendix**

**Customer review (Mayo clinic vs Cleveland clinic)**

**Rating by each reviewer**

<https://public.tableau.com/views/RatingbyeachReviewerMayovsCleveland/RatingbyeachReviewer?:language=en-GB&publish=yes&:display_count=n&:origin=viz_share_link>

**Number of useful for comment**

<https://public.tableau.com/views/NumberofusefulforcommentMayovsCleveland/Numberofusefulforcomment?:language=en-GB&publish=yes&:display_count=n&:origin=viz_share_link>

**Number of ratings in each location**

<https://public.tableau.com/views/numberofratingineachlocationMayovsCleveland/Numberofratingineachlocation?:language=en-GB&publish=yes&:display_count=n&:origin=viz_share_link>

**Number of ratings in each year**

<https://public.tableau.com/views/numberofratingineachyearMayovsCleveland/Numberofratingineachyear?:language=en-GB&publish=yes&:display_count=n&:origin=viz_share_link>

**Employee review (Mayo clinic vs Cleveland Clinic)**

**Number of records by job role**

<https://public.tableau.com/views/NumberofrecordsbyjobroleMayovsCleveland/Numberofrecordsbyjobrole?:language=en-GB&publish=yes&:display_count=n&:origin=viz_share_link>

**Current employee vs former employee**

<https://public.tableau.com/views/currentemployeeandformeremployeeMayovsCleveland/CurrentemployeeandFormerEmployee?:language=en-GB&publish=yes&:display_count=n&:origin=viz_share_link>

**Rating by job role**

<https://public.tableau.com/views/RatingbyjobroleMayovsCleveland/Ratingsbyjobrole?:language=en-GB&publish=yes&:display_count=n&:origin=viz_share_link>

**Reviews by job role**

<https://public.tableau.com/views/ReviewsbyjobroleMayovsCleveland/Reviewsbyjobrole?:language=en-GB&publish=yes&:display_count=n&:origin=viz_share_link>

**Pros and Cons by job role in Mayo clinic**

<https://public.tableau.com/views/ProsandConsbyjobroleinMayoclinic/prosandconsbyjobroleinmayoclinic?:language=en-GB&publish=yes&:display_count=n&:origin=viz_share_link>

**Pros and Cons by job role in Cleveland clinic**

<https://public.tableau.com/views/ProsandConsbyjobroleinclevelandclinic/prosandconsbyjobroleinClevelandClinic?:language=en-GB&publish=yes&:display_count=n&:origin=viz_share_link>